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GN Docket No. 09-51
In the Matter of A National Broadband Plan for Our Future

June 8, 2009
Marlene Dortch, Secretary
Federal Communications Commission
Washington, DC 20554

Dear Madam Secretary,

Integral Systems, Inc., respectfully submits these comments in response to the FCC's Notice of Inquiry, GN Docket No. 09-51, released April 8, 2009, regarding "A National Broadband Plan for Our Future." Integral Systems supports the FCC's initiative to develop guidelines that will help assure the goal of providing broadband services to all United States citizens regardless of location. Integral Systems agrees that all delivery technologies - wireline, wireless, and satellite - will play a critical role in providing these services. Through our comments, Integral Systems brings to the FCC's attention that regardless of delivery system, robust management systems are available today that can manage these technologies to assure efficient and economical provision of service to all Americans.

Integral Systems is the world's premier provider of fully integrated ground systems for more than 20 years. These systems provide network and equipment management, signal monitoring, command and control, interference location, and many other services giving the customer a fully integrated system from which an entire network can be managed. The integration is done at the software product level, which results in seamless interfaces with industry products. An open architecture is used to assure integration with third-party systems.

The result is an operationally responsive, low risk, proven, fully integrated turnkey solution based on industry leading products. This enables enhanced situational awareness across the entire operation, minimizes operations without increasing procurement costs, and highly responsive and proactive customer support.

The NOI focuses on the benefits that various technologies can deliver. As the proceeding progresses, the FCC should remain mindful of the role that robust integrated management systems, such as those provided by Integral Systems, can play in lowering the costs and improving the efficiency for all delivery systems.

Sincerely,

Integral Systems

: \S Joan K. Grewe, VP, Corporate Business Development